



SUPERIOR **PERSONNEL**

"EXCELLENCE IN CARE"

www.superiorpersonnel.co.uk



About Us

Superior Personnel

We are a healthcare recruitment agency providing experienced nurses, healthcare assistants and other healthcare staff on a temporary/permanent basis for the NHS, Private Hospitals, Care Homes, HM Prison Service and local authorities.

We understand how dynamic the healthcare industry is and this is why we aim to offer very high quality staff who are caring and compassionate within the shortest period of time.

The list of prominent clients to whom Superior Personnel offers its services include the following:

- ✓ NHS Hospitals and Community Trusts
- ✓ Private Hospitals
- ✓ General Practice- clinics/health centres
- ✓ Occupational Health Organisations
- ✓ Charitable Organisations providing Health and Social Care
- ✓ Day Care Facilities
- ✓ Learning Disabilities Nursing and Residential
- ✓ Medical Research Organisation
- ✓ General Practice- Clients/health Centres and Medical Research Organisations

Superior Personnel has earned the reputation as the provider of good quality healthcare staff.

We are open 365 Days in a Year and All Days in the Week.



Quality, Efficiency & Person Centred Service

We are a specialist nursing and care agency covering the whole of South West, supplying nurses, care assistants, support workers and more.

Dependable, Professional & Reliable

From the services we provide, to our staff and to the experience of our customers, we stand for quality. We want the very best for you and your loved ones.

That is why we look at every single detail of our care and what is most relevant. From small tasks like helping with cleaning or cooking, to the more skilled approach to dealing with dementia, our staff are on hand.

Our Service Standards

Superior Personnel is your industry specialist recruiter for the care and health industry. We specialise in recruiting staff who work particularly well with vulnerable people, and take pride in placing the perfect individuals in roles where their skills and experience can really shine.

We are a leading provider of health care and domestic staff. Superior Personnel also has a singular sense of purpose – to provide outstanding care and service to all of its clients and workers. Hence it has expanded its services to compliment its care services and continue to excel in satisfying and exceeding customer needs.



and specialties of the healthcare and domestic.

Quality Personnel Service

Superior Personnel boasts of providing a well rounded one shop service to meet its clientèle's needs.

Doing this in proficient detail has enabled us to expand our specialties to include providing staffing solutions ranging from registered nurses, carers, support workers and cleaners trained to a high standard. We recruit and deliver our services within Bristol and the whole of South West; supplying staff to all areas



Hiring Healthcare Staff from Superior Personnel

At Superior Personnel we aim to offer you excellent staff who will provide high standards of care and compassion thereby ensuring you get value for money.

Things to do when you contact our consultants:

- ✓ Tell them where you are calling/emailing from
- ✓ Inform us of your shift requirements

What to expect from us:

- ✓ Find you the staff to meet your requirements
- ✓ Keep you informed of the progress with the search for candidates step by step
- ✓ Send you staff who you are familiar with if you have requested for the shifts before to save you induction time
- ✓ We shall endeavour to fill the shifts within an hour
- ✓ We have a streamlined fee structure that has no hidden charges

Terms of Cancellation

The services offered by **Superior Personnel** can be cancelled by providing advance notice of 24-Hours. This can be done by calling 0117 336 1110.



Key Objectives

At **Superior Personnel** we believe that care and compassion should be at the centre of the service we provide. This is why we endeavour to provide staff who are dedicated to their profession, whose first and foremost concern is patient/client wellbeing.

In order to achieve this, our clients can expect staff who are:

- ✓ Highly experienced and thoroughly vetted to avoid compromise in service
- ✓ Trained and helped with their continuous development programmes
- ✓ Professional, dedicated and reliable
- ✓ Compliant with the National Minimum Standards set by the regulatory bodies
- ✓ Able to go for assignments at short notice
- ✓ Easy going members of staff who are team players
- ✓ Dedicated and reliable
- ✓ Punctual

Our Candidates

At Superior Personnel we have a huge range of skilled candidates; these range from

- ✓ Accident and Emergency(A&E)
- ✓ Intensive Care Units(ITU)
- ✓ Senior Nurses(e.g. Duty Nurses/Night Coordinators)
- ✓ Physiotherapists
- ✓ Psychiatric and Learning Disability Nurses
- ✓ Mid-Wives
- ✓ Ward Managers
- ✓ General Nurses
- ✓ Health Care Assistants
- ✓ Support Workers
- ✓ Hospital Site Bleep Holders



Cessation of Healthcare Staffing Services

In an event where:

- ✓ The staff report abuse, victimisation or harassment
- ✓ There are failures to observe the legislation of equal opportunities, discrimination, diversity etc
- ✓ Malpractice which is unsafe for both our staff and service users
- ✓ There are failings to uphold health and safety regulations



Our Staff

- ✓ Qualified Nurses (RGN, RMN, RNLD, Midwife)
- ✓ Nursery Nurses
- ✓ Support Workers
- ✓ Healthcare Assistants
- ✓ Home Carers
- ✓ Senior Carers
- ✓ Carer Supports
- ✓ Senior Supports
- ✓ Domestic Staff

24 Hour Availability

Any time you need assistance there will be an account manager to help you 24 hours, 365 days a year. We can also fill in last minute requirements, ensuring minimal staff disruptions

Managed Service

Superior Personnel can help organisations save significantly off their current agency spend by taking on responsibility for coordinating and delivering all of their temporary staffing requirements.

Profiling

We profile all our clients and match their precise requirements against our extensive staff database. We discuss with our customers their requirements, service type, shift patterns, training, personality etc.

Spot Checks

In close co-operation with our customers, we regularly undertake spot checks on our workers to ensure they continue to meet the standards we expect of them.



Areas We Cover

Our flexible staffing service is based on the central objective of providing fully qualified and trained staff to meet the needs of the customer. We provide personnel that have experience in various specialities including:

- ✓ Specialist Care
- ✓ Mental Health
- ✓ Down's Syndrome
- ✓ Physical Disability
- ✓ Acquired Brain Injury
- ✓ Spinal Injury
- ✓ Palliative Care
- ✓ Elderly Care
- ✓ Learning Disability
- ✓ End Of Life Care



SUPERIOR PERSONNEL LTD

"EXCELLENCE IN CARE"

SUPERIOR PERSONNEL LTD

Company Reg. Number : 10486454



0117 336 1110



info@superiorpersonnel.co.uk

www.superiorpersonnel.co.uk

29A Broad street, Staple hill

Bristol, BS16 5LP